

27 May 2025

File Ref: OIAPR-1274023063-38981

By email: fyi-request-30938-16cd66f1@requests.fyi.org.nz

Tēnā koe

Request for information 2025-150

I refer to your request for information dated 09 May 2025, which was received by Greater Wellington Regional Council (Greater Wellington) on 09 May 2025. You have requested the following:

“The 19e bus route between Churton Park and Brandon Street stopped operating during the Covid lockdown period.

Please provide the rationale and any correspondence (internal or external) for terminating this route, and any rationale or correspondence (internal or external) regarding a possible reinstatement of the 19e bus route.”

Greater Wellington’s response follows:

Route 19e, along with a number of other services, was suspended in July 2021 as a result of driver shortages. There were a series of timetable changes that were made to manage the high number of cancellations with the labour shortages and provide a reliable and consistent service for passengers. The catchment is currently covered by route 19 services with connection opportunities at Johnsonville for travel to and from the city.

Route 19e remains listed in our Regional Public Transport Plan and is considered to be a route that will be reinstated when demand requires it and resources and funding permit.

Please see **Attachment 1** for the correspondence related to the suspension and reinstatement of this route. We have removed out of scope information and redacted personal details under section 7(2)(a) of the Local Government Official Information and Meetings Act 1987 on the grounds that the withholding of the information is necessary to protect the privacy of natural persons, including that of deceased natural persons.

If you have any concerns with the decision(s) referred to in this letter, you have the right to request an investigation and review by the Ombudsman under section 27(3) of the Local Government Official Information and Meetings Act 1987.

Please note that it is our policy to proactively release our responses to official information requests where appropriate. Our response to your request will be published shortly on Greater Wellington's website with your personal information removed.

Nāku iti noa, nā



Samantha Gain

Kaiwhakahaere Matua Waka-ā-atea | Group Manager Metlink

Proactive Release