

17 June 2025

File Ref: OIAPR-1274023063-39666

By email: [REDACTED]

Tēnā koe [REDACTED]

Request for information 2025-181

I refer to your request for information dated 10 June 2025, which was received by Greater Wellington Regional Council (Greater Wellington) on 10 June 2025. You have requested the following:

“I am seeking some information about a couple of things that I am hoping you can help me with. Please see below:

- 1. Can you tell me who (the organisation) is responsible for the provision of adequate bus shelters for when buses replace trains? I am specifically interested in the Pukerua bay one for South going traffic.*
- 2. Can you tell me how many trains (that would have gone through Pukerua bay) have been replaced by bus over the last 12 months? Or provide me with some sort of similar metric that gives a sense of the % of trains being replaced but bus in my area (Pukerua bay or Kapiti line).*
- 3. Can you tell me if there are any plans to install some sort of adequate bus shelter at the Pukerua bay bus stop (South going traffic)?”*

Greater Wellington’s response follows:

- 1. Can you tell me who (the organisation) is responsible for the provision of adequate bus shelters for when buses replace trains?**

Greater Wellington is the organisation responsible for the provision of bus shelters. Greater Wellington must work closely with partners such as the territorial local authority for placement and design of the bus shelter and NZTA for funding.

- 2. Can you tell me how many trains (that would have gone through Pukerua Bay) have been replaced by bus over the last 12 months?**

Please see below information on bus replaced services through Pukerua Bay for the last 12 months.

May 2024 – May 2025				
Total KPL Services	Total Planned Buses	Percentage	Total Unplanned Buses	Percentage
32799	3303	10.1%	42	0.13%

3. Can you tell me if there are any plans to install some sort of adequate bus shelter at the Pukerua bay bus stop (southbound)?

Pukerua Bay is a particularly complicated station due to the roading environment that is around it. The opening of Transmission Gully has given us an opportunity to review our options to improve Bus Replacing Train (BRT) bus stops and associated infrastructure at these stops as the numbers of vehicles on the highway is reduced. When reviewing options for bus stop improvement, we need to consider pedestrian safety, safe bus stop configuration on the roadway, and accessibility and safety of the proposed bus stop configuration.

In 2022 Greater Wellington reviewed several options on improvements for both northbound and southbound BRT bus stops in Pukerua Bay, including new locations for the northbound BRT bus stop. The outcome of this investigation was to make improvements to the existing BRT bus stops in their current locations, as no viable alternative was identified. No substantial improvements were carried out at the existing BRT bus stop locations due to lack of funding and the need to address other higher priority locations first.

Earlier this year we revisited optioneering improvements for Pukerua Bay BRT bus stops and engaged with NZTA to review the preferred option to relocate the northbound BRT bus stop closer to the station Park and Ride on SH59 and Pukerua Bay Store. We are still investigating this option. Our optioneering has also concluded that the southbound BRT bus stop is best placed to remain where it is now, as there is no viable alternative location. Greater Wellington agrees that a new bus shelter at the southbound BRT bus stop is required, and a new bus shelter is planned to be installed in the next financial year 2025/2026.

If you have any concerns with the decision(s) referred to in this letter, you have the right to request an investigation and review by the Ombudsman under section 27(3) of the Local Government Official Information and Meetings Act 1987.

Please note that it is our policy to proactively release our responses to official information requests where appropriate. Our response to your request will be published shortly on Greater Wellington's website with your personal information removed.

Nāku iti noa, nā

A handwritten signature in blue ink that reads "sugar".

Samantha Gain

Kaiwhakahaere Matua Waka-ā-atea | Group Manager Metlink

Proactive Release